

# iPhone & iPad (iOS) - connect to TAFE NSW Wi-Fi

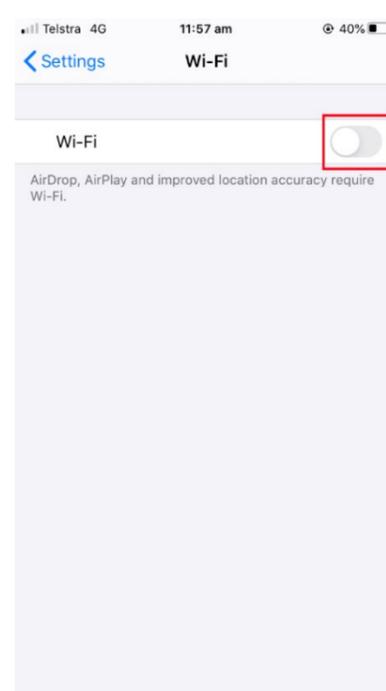
## 1 Tap Settings



## 2 Tap Wi-Fi



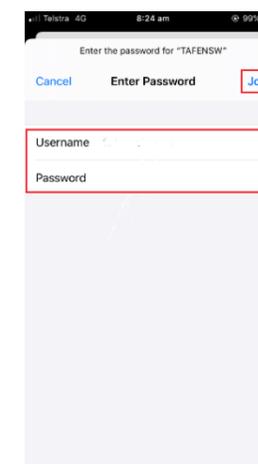
## 3 Tap to turn Wi-Fi on



## 4 Tap TAFENSW in the list



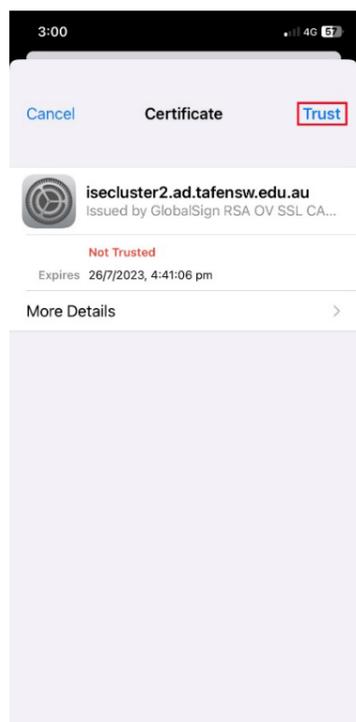
## 5 Type your TAFE NSW email and password, then tap Join



### email example

firstname.lastname3@studytafensw.edu.au (students)  
firstname.lastname@tafensw.edu.au (staff)

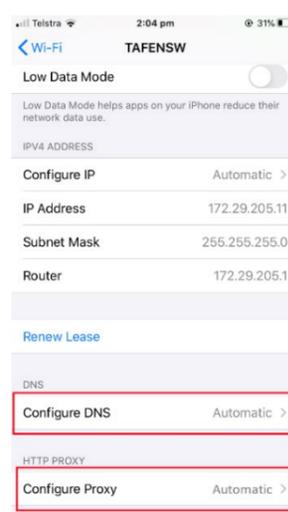
## 6 Tap Trust



## 7 Tap the TAFENSW information icon



## 8 Scroll down



Set these to **Automatic:**  
**Configure DNS**  
**Configure Proxy**

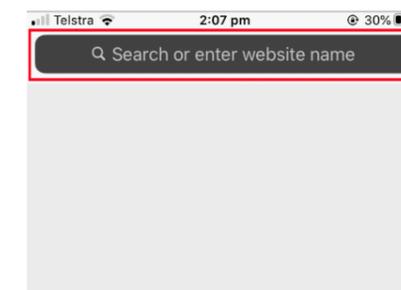
**Note:** If you find you need to change your DNS setting, this may affect your ability to connect to other networks you have configured previously.

## 9 You are now connected to the TAFENSW Wi-Fi

## 10 To test this, you can tap Safari

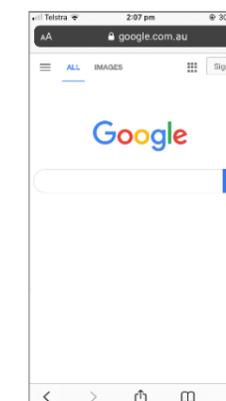


## 11 Type google.com.au in the search bar



## 12

If the Google page displays correctly, you are connected.



# iPhone & iPad (iOS) - more help

If you have followed our instructions overleaf but you still cannot connect to the Wi-Fi, try one or more of these:

## Forget the network

This may help when you have changed your password, or if the Wi-Fi connection is not working after you followed our instructions

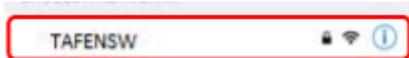
- Tap **Settings**
- tap **Wi-Fi**
- tap the **TAFENSW** line



- tap **Forget this network**
- now try to rejoin the network from scratch.

## Renew the lease

- Tap **Settings**
- tap **Wi-Fi**
- tap the **TAFENSW** line



- scroll down, tap on **Renew Lease**, tap on **Renew Lease** again
- close Settings by pressing the **Home button**
- check that you are now connected (follow steps 10 and 11 of our instructions overleaf).

## Handy Hint

Are you using the correct **TAFE NSW email** format? Also, if you were given a number after your last name, remember to add it in.

For example:

[firstname.lastname3@studytafensw.edu.au](mailto:firstname.lastname3@studytafensw.edu.au)  
(students)

[firstname.lastname@tafensw.edu.au](mailto:firstname.lastname@tafensw.edu.au) (staff)

## Still not working?

- Library staff may be able to help you to follow the instructions.
- Try our *Support and FAQs* at [tafensw.libguides.com/wifisupport](http://tafensw.libguides.com/wifisupport)