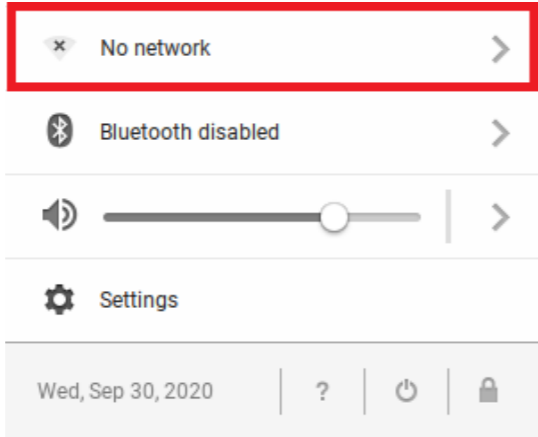


Chromebook - connect to TAFE NSW Wi-Fi

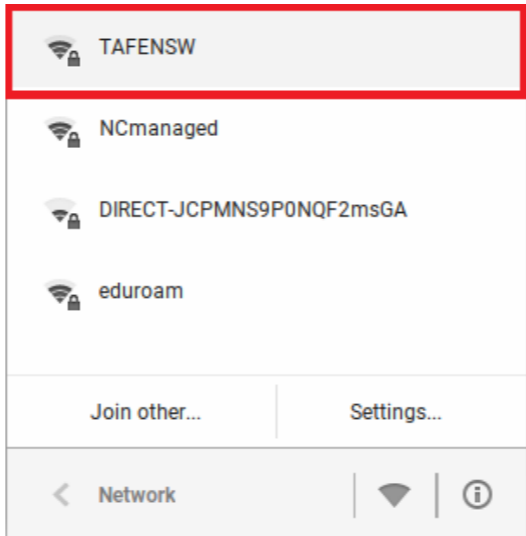
1 Click on the **time** in the bottom right corner.



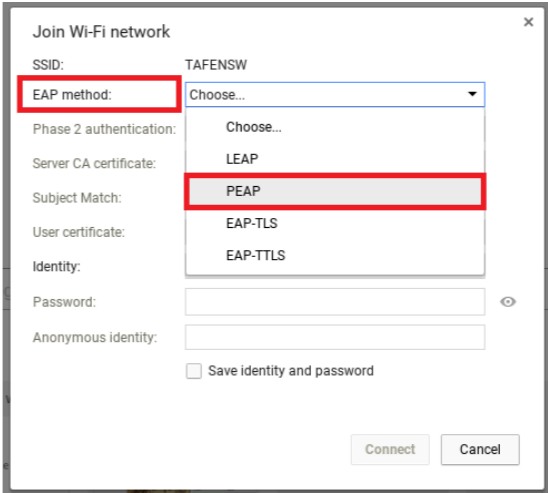
2 Then click **No network**.



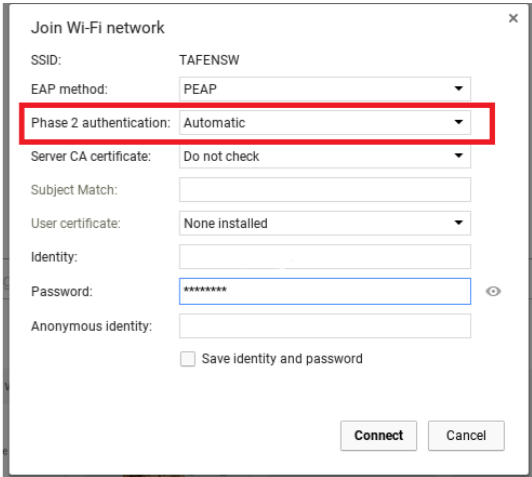
3 Select **TAFENSW** from the list.



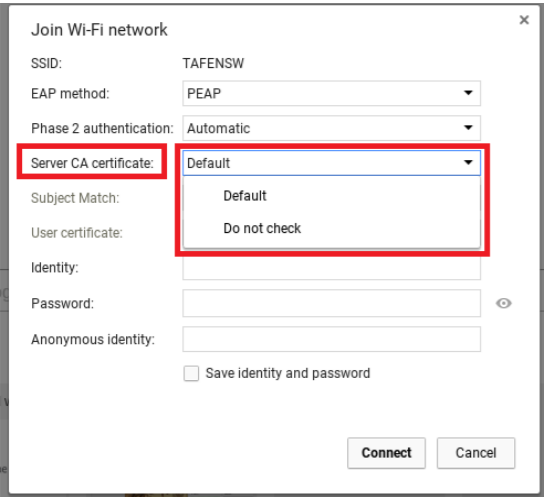
4 Set **EAP Method** to **PEAP**.



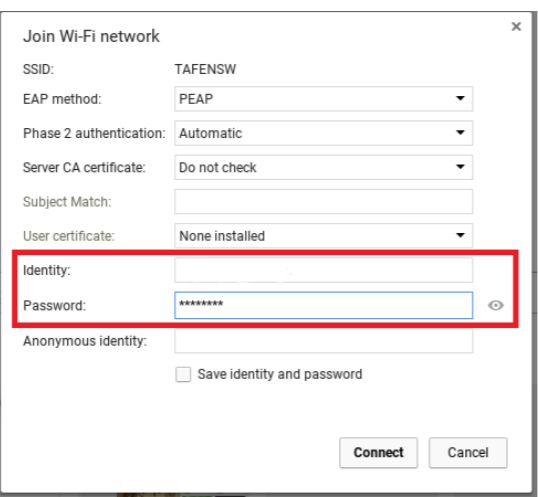
5 Set the **Phase 2 Authentication** to **Automatic**.



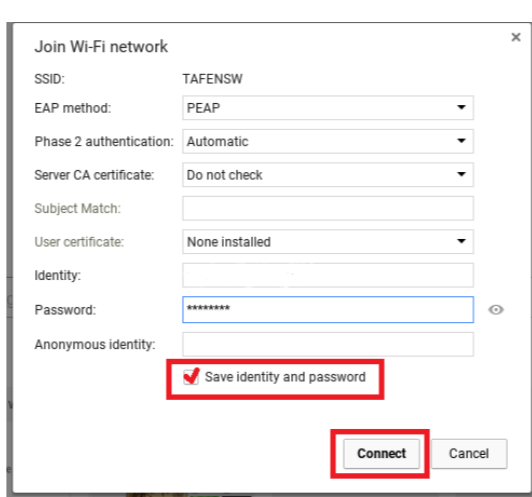
6 Make sure the **Server CA certificate** is set to **Do not check**.



7 Type your **TAFE NSW email** and **password**.
e.g.
firstname.lastname3@studytafensw.edu.au (student)
firstname.lastname@tafensw.edu.au (staff)



8 Tick the box **Save identity and password**. Then click **Connect**.



9 You should now be connected to the **TAFENSW** Wi-Fi network.

To test this has worked, open your web browser and search for any word.

Your search results should appear soon.

10 Still not working?

Check that your **Automatic proxy configuration** is turned on.

- Click on the **time** to open the Wi-Fi settings
- Select **TAFENSW**
- Click on the **Proxy** tab
- Select **Automatic proxy configuration**
- Click **Close**.

Chromebook - more help

If you have followed our instructions but you still cannot connect to the Wi-Fi, try one or more of these:

Change the EAP method

If the device does not connect at all, change the EAP method.

- Click the **time** in the bottom right-hand corner
- click on **No Network** and select **TAFENSW** from the list of available networks
- change the **EAP method** (from PEAP) to **LEAP**
- click **Connect**.

Handy Hint

Are you using the correct format for your **TAFE NSW email**? Also, if you were given a number after your last name, remember to add it in. For example:

firstname.lastname2@studytafensw.edu.au (students)

firstname.lastname@tafensw.edu.au (staff)

Forget the network

This may help if the Wi-Fi connection is still not working after following the instructions for your device, or when you have changed your password.

- Click the **time** in the bottom right corner
- click **Settings**
- in the **Network** section, select **Wi-Fi**
- click **Known Networks**
- click on **TAFENSW** in the list
- select **Forget**.

Still not working?

Get in touch with your local Library staff who may be able to assist **tafensw.libguides.com/contacts**

or

try our *Support and FAQs* at **tafensw.libguides.com/wifisupport**