Chromebook - connect to TAFE NSW Wi-Fi

Click on the time in the Then click **No network**. 3 Select TAFENSW from Set EAP Method Set the **Phase 2** 4 bottom right corner. the list. **Authentication** to to **PEAP**. Automatic. Join Wi-Fi network Join Wi-Fi network TAFENSW No network 12:59 SSID: TAFENSW TAFFNSW EAP method FΔP method: Phase 2 authentication: Automatic NCmanaged Bluetooth disabled PEAP Subject Match Subject Match: DIRECT-JCPMNS9P0NQF2msGA None installed Identity eduroam Settings 3 Password Save identity and passwore Save identity and password () ? Wed, Sep 30, 2020 Join other. Settings.. Cancel Connect Cancel $\overline{\mathbf{w}}$ Network Still not working? Type your **TAFE NSW** You should now be Make sure the Tick the box 10 **Server CA certificate** email and password. Save identity and connected to the password. Then click Connect. TAFENSW Wi-Fi network. is set to **Do not check**. firstname.lastname3@studytafensw.edu.au Check that your **Automatic** (student) proxy configuration is turned firstname.lastname@tafensw.edu.au (staff) on. Join Wi-Fi network Join Wi-Fi network • Click on the **time** to open the To test this has worked, open SSID: TAFENSW TAFENSW EAP method: your web browser and search Wi-Fi settings for any word. Server CA certificate Select TAFENSW Server CA certificate: Server CA certificate: Do not check Subject Match • Click on the **Proxy** tab Do not check None installed Your search results should • Select Automatic proxy Identity Identity Identity: Password: Password appear soon. configuration Save identity and password Save identity and password ✓ Save identity and password • Click Close. Cancel Connect Cancel Connect Cancel Connect

Library Services KP Nov 2024 version 4

Chromebook - more help

If you have followed our instructions but you still cannot connect to the Wi-Fi, try one or more of these:

Change the EAP method

If the device does not connect at all, change the EAP method.

- Click the time in the bottom righthand corner
- click on No Network and select TAFENSW from the list of available networks
- change the EAP method (from PEAP) to LEAP
- click Connect.

Handy Hint

Are you using the correct format for your **TAFE NSW email**? Also, if you were given a number after your last name, remember to add it in. For example:

firstname.lastname2@studytafensw.
edu.au (students)

firstname.lastname@tafensw
.edu.au (staff)

Forget the network

This may help if the Wi-Fi connection is still not working after following the instructions for your device, or when you have changed your password.

- Click the time in the bottom right corner
- click Settings
- in the Network section, select
 Wi-Fi
- click Known Networks
- click on TAFENSW in the list
- select Forget.

Still not working?

Get in touch with your local Library staff who may be able to assist tafensw.libguides.com/contacts

or

try our *Support and FAQs* at tafensw.libguides.com/wifisupport