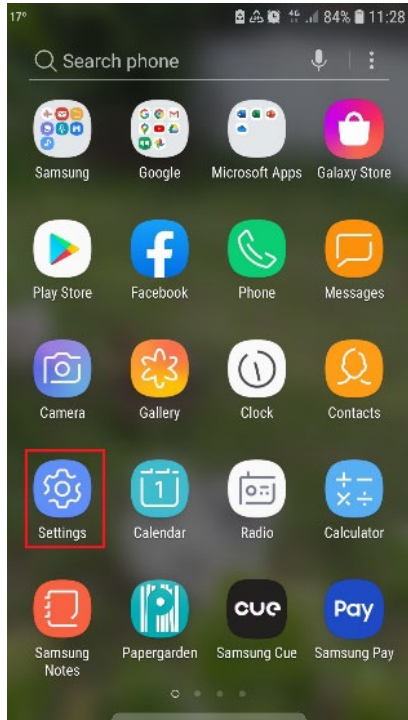


# Android - connect to TAFE NSW Wi-Fi

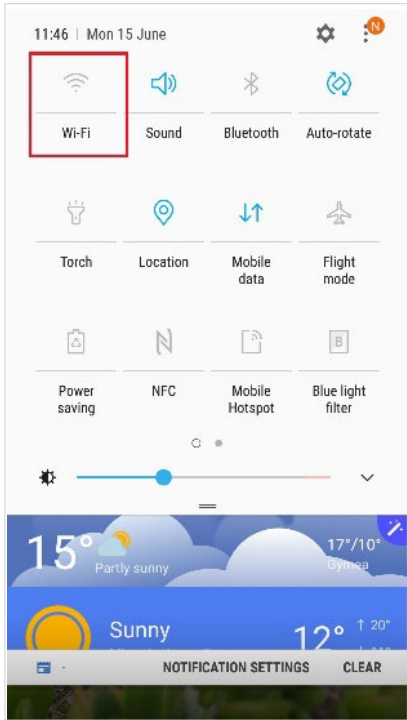
1

Tap **Settings**.



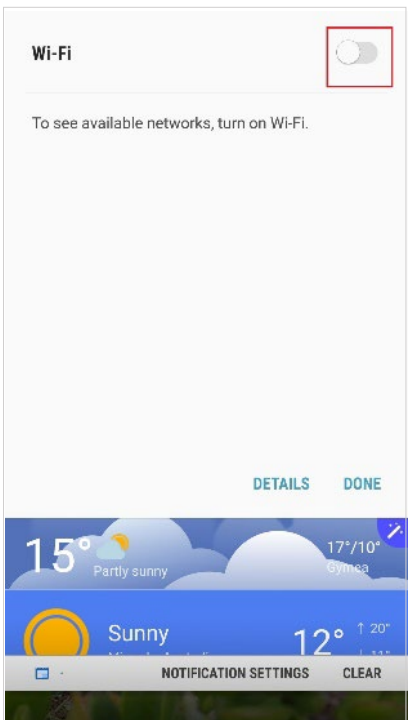
2

Tap **Wi-Fi**.



3

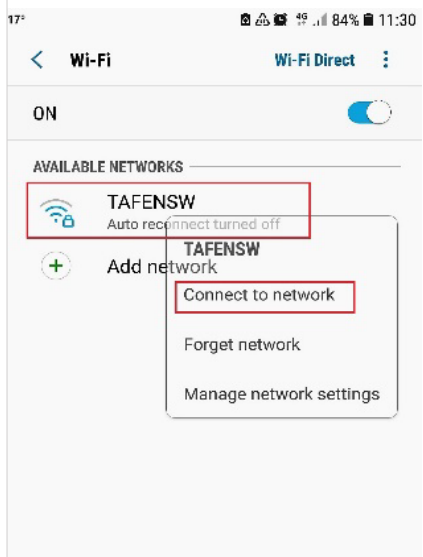
Tap the **button** to turn on Wi-Fi.



4

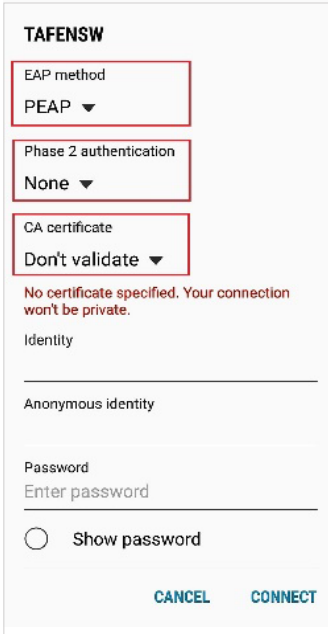
Tap **TAFENSW** in the list of available Wi-Fi networks.

Then tap **Connect to network** in the pop-up



5

If you see a pop up window for:



*EAP method, select **PEAP***

*Phase 2 Authentication, select **NONE** (or **MSCHAPV2**)*

*CA certificate should say **Do not validate** (or **none** or **Unspecified**).*

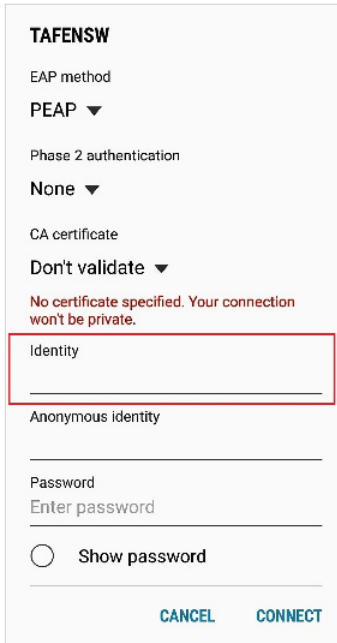
For v.11 and later, say **Use system certificates**, and *Domain* is **tafensw.edu.au**

6

Scroll down to **Identity**.

Type your **TAFE NSW email**.

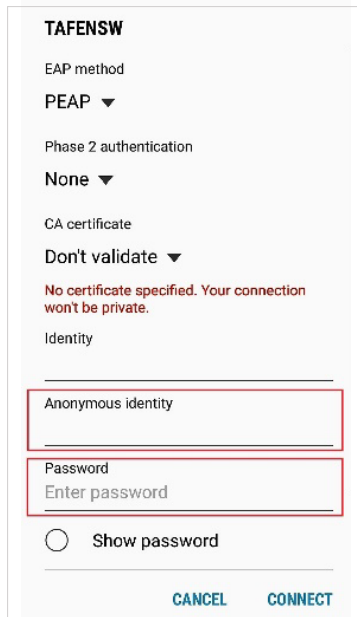
*Example only*  
[firstname.lastname3@studytafensw.edu.au](mailto:firstname.lastname3@studytafensw.edu.au) (student)  
[firstname.lastname@tafensw.edu.au](mailto:firstname.lastname@tafensw.edu.au) (staff)



7

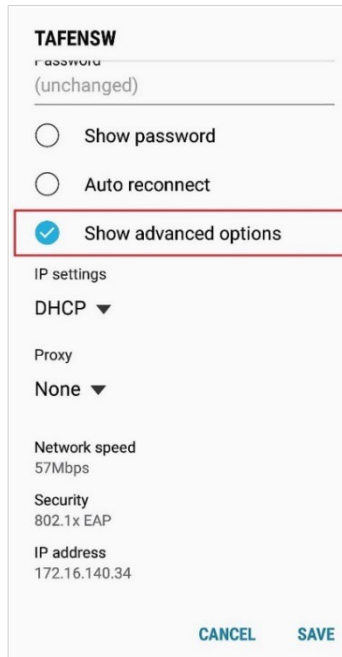
Leave **Anonymous Identity** blank.

Type your **TAFE NSW password**



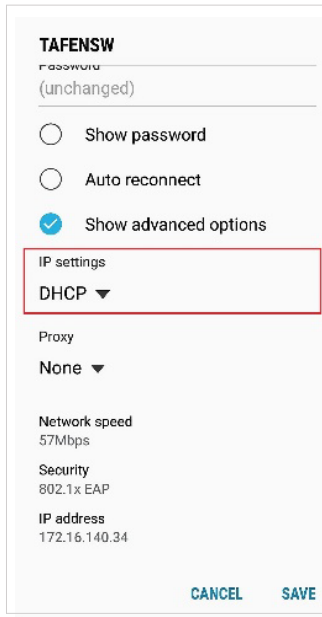
8

Scroll down, then tap **Show advanced options**.



9

Set **IP settings** to **DHCP**.



Note:  
If you find you need to change this setting, this may affect your ability to connect to other networks you have configured previously.

10

Tap **Save** (or **Connect**).

# Android - *more help*

If you have followed our instructions but you still cannot connect to the Wi-Fi, try one or more of these:

## Forget the network

This may help when you have changed your password, or to start from scratch

- Tap **Settings**
- tap **Wireless & Networks**
- tap **Wi-Fi Settings**
- *long press* the network **TAFENSW**
- tap **Forget Network**.

## Network quality - error message

Some Samsung phones will display this message:

**"Ready to connect when network quality improves"** when attempting to connect to Wi-Fi.

To remove the message:

- Tap **Settings**
- tap **Wireless & Networks**
- tap **Wi-Fi Settings**
- turn off **Smart Network Switching**
- reconnect to the **TAFENSW** Wi-Fi.

## Handy Hints

- **Versions** - some instructions are dependent on which operating system or browser version you have on your device. Search the Internet to find specific instructions (eg. enter the search terms "Forget the network")
- **Email address** – are you using the correct TAFE NSW format? Also, if you were given a number after your last name, remember to add it in. For example:

[firstname.lastname2@studytafensw.edu.au](mailto:firstname.lastname2@studytafensw.edu.au) (students)

[firstname.lastname@tafensw.edu.au](mailto:firstname.lastname@tafensw.edu.au) (staff)

## Still not working?

- Library staff may be able to help you to follow the instructions
- Try our *Support and FAQs* at **[tafensw.libguides.com/wifisupport](https://tafensw.libguides.com/wifisupport)**

NOTE: Due to the many variations in Android operating systems, it is not possible to provide complete connection instructions for each specific device. These instructions will give you the basic steps