TAFE Virtual Desktop Guide for Students (MacOS)

Purpose

This Quick Reference Guide sets out the steps that TAFE NSW students can take to access the Windows Desktop version of the TAFE NSW Virtual Desktop Service (TVD).
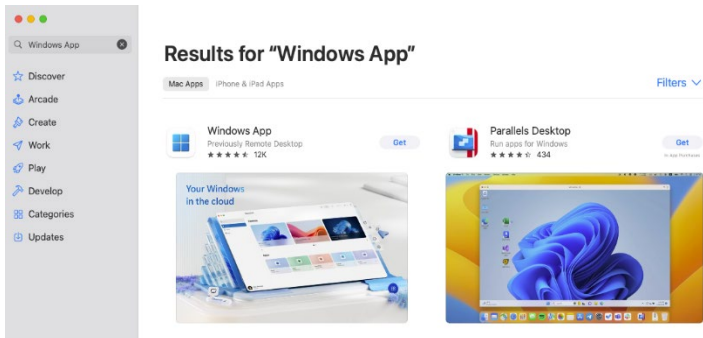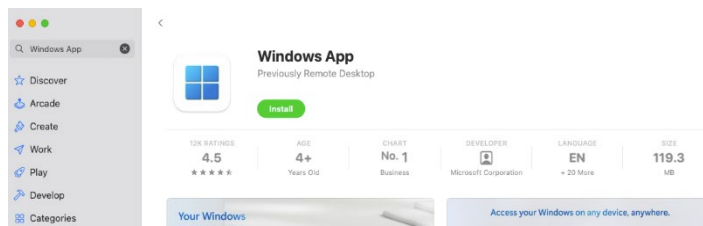
Background

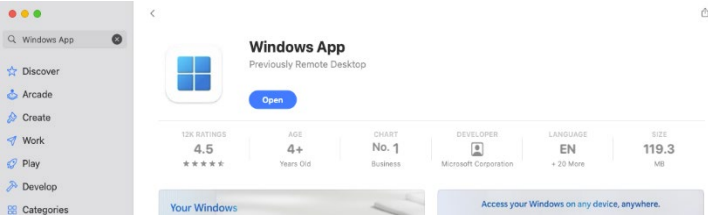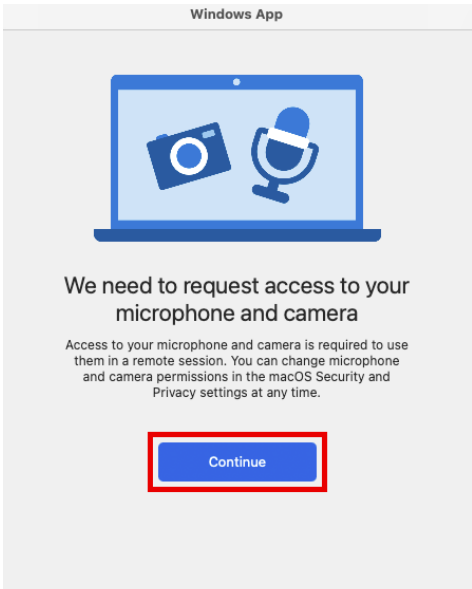TAFE NSW provides a TAFE Virtual Desktop (TVD) service for students.

Before You Start
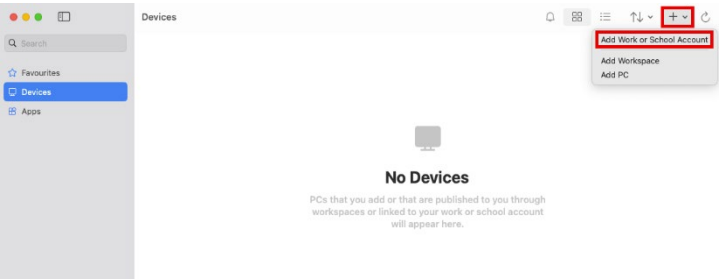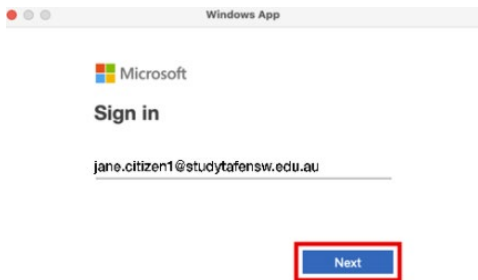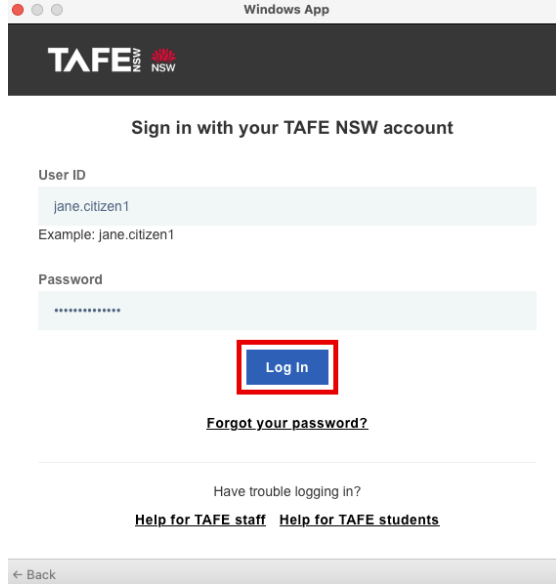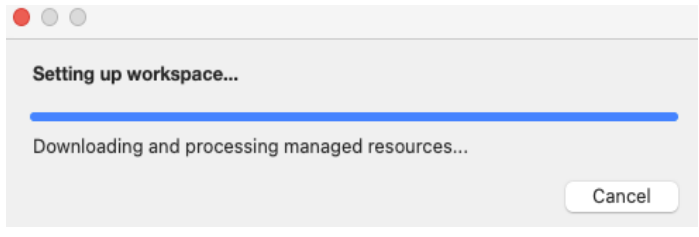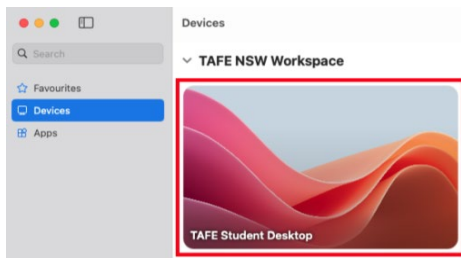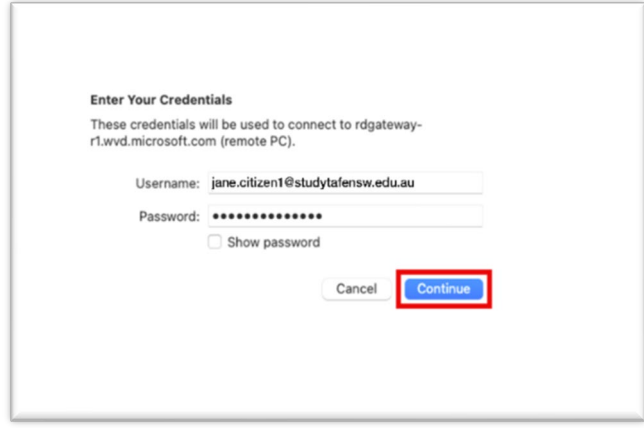
The following elements are required before you can use the TVD.
- You must be currently enrolled at TAFE NSW
- You need to know your TAFE NSW email address, username and password
- You need to have access to a device that can run MacOS (10.10 or later)

Downloading and Accessing the TAFE Virtual Desktop

Action	Screenshot
From your MacOS device open the **App Store** and search for **Windows App**.	
Select **Get** then **Install**. You may be prompted to sign into your existing Apple ID to confirm the installation.	

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Once the application has installed click **Open**.	
Follow the prompts presented for access to your microphone and webcam. Access to your microphone and webcam will be required for programs like Microsoft Teams.	
Once the setup and welcome prompts have been completed, click the **+** icon then **Add Work or School Account**.	
Enter your TAFE NSW email address and click **Next**.	

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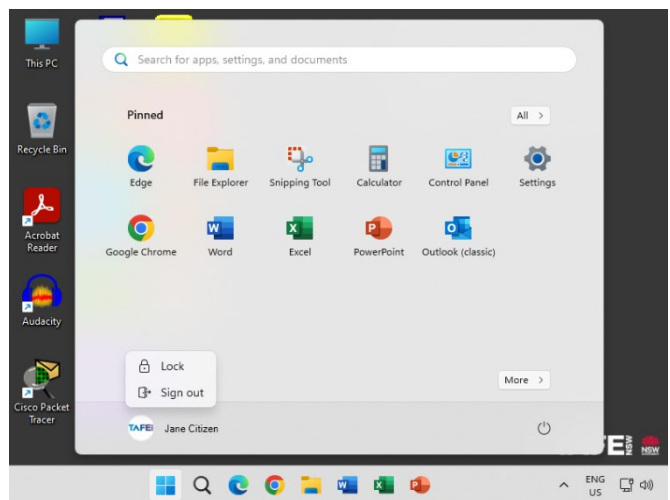
Enter your TAFE NSW credentials and click **Log In**.	 **Windows App** **Sign in with your TAFE NSW account** User ID jane.citizen1 Example: jane.citizen1 Password •••••••••••••• **Log In** **Forgot your password?** Have trouble logging in? **Help for TAFE staff** **Help for TAFE students** ← Back
Your available resources will be downloaded. This may take 15 to 30 seconds to complete.	Setting up workspace... Downloading and processing managed resources... Cancel
From the **Devices** tab, double click the **TAFE Student Desktop** icon.	Devices Search Favourites Devices Apps ∨ TAFE NSW Workspace TAFE Student Desktop
Enter your TAFE NSW credentials and click **Continue**.	**Enter Your Credentials** These credentials will be used to connect to rdgateway-r1.wvd.microsoft.com (remote PC). Username: jane.citizen1@studytafensw.edu.au Password: •••••••••••••• ☐ Show password Cancel Continue

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The TAFE Virtual Desktop will load, and you will be able to use it just like you would a regular TAFE computer.	
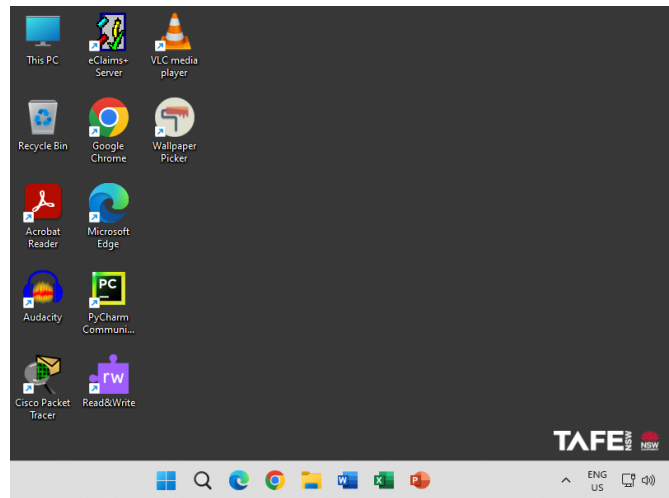
Leaving the TAFE Virtual Desktop

Once you have finished working via the TVD it is important that you sign out as follows:

Action	Screenshot
Open the **Start Menu** (Windows Icon). Click on the **Profile Icon.** Click **Sign Out.**	

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Important Information

As stated in the acceptable use of information technology guideline, students should never knowingly import or download unlicensed or unauthorised software on TAFE NSW information assets and digital services.

For More Information

A number of checklists and guides are available on TAFE Internet to support you in your Connected Learning journey.

If you are experiencing difficulties accessing the TVD through the Student Hub, you can download the Remote Desktop Application. Further information on downloading the Desktop Application can be found in the following documents.

- Accessing the TAFE Virtual Desktop (Web Application)
- TAFE Virtual Desktop Guide for Students (Windows)

If you need assistance accessing or downloading the TAFE Medical Director Virtual Desktop, please call the TAFE NSW Student Technology Service Desk on 131601 and follow the prompts.

Students who may be Deaf or hard of hearing, can seek assistance through the National Relay Service.