

Accessing the TAFE Virtual Desktop (Web Application)

Purpose

This Quick Reference Guide sets out the steps that TAFE NSW students can take to access the TAFE NSW Virtual Desktop Service (TVD).

Background

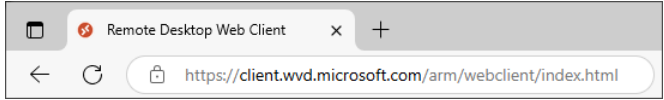
TAFE NSW provides a TAFE Virtual Desktop (TVD) service for students.

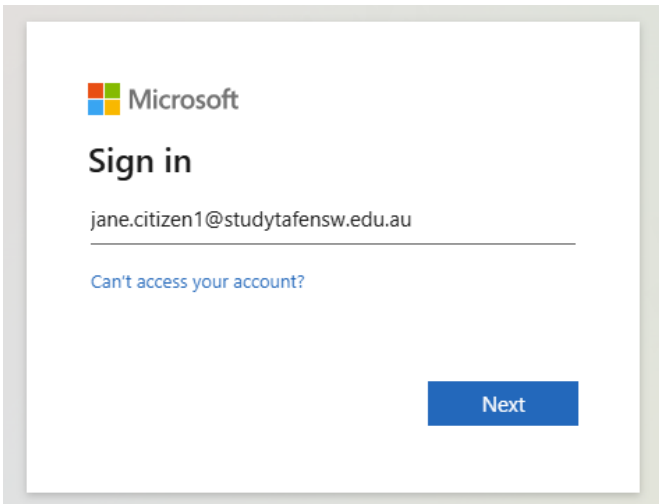
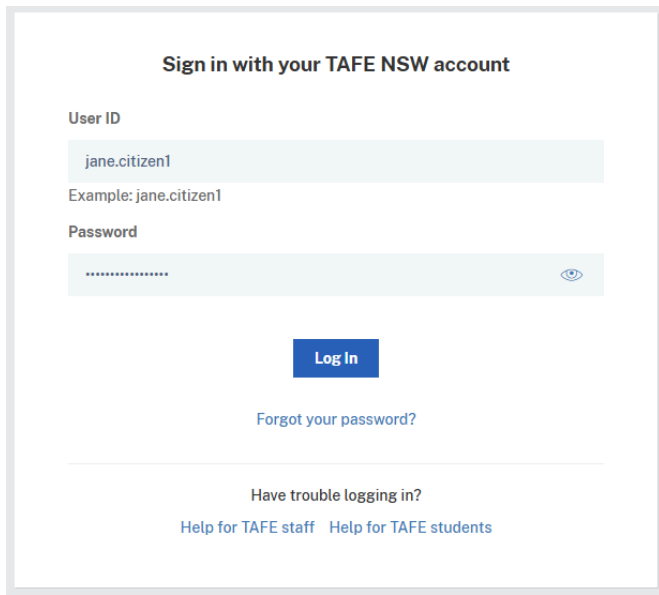
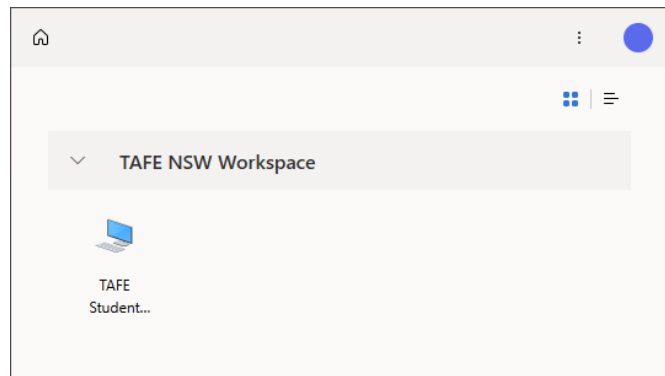
Before You Start

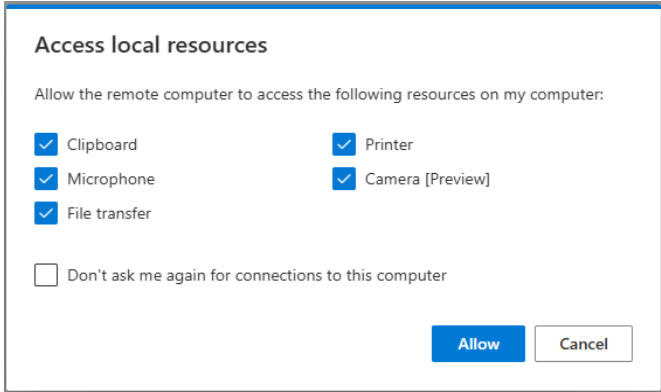
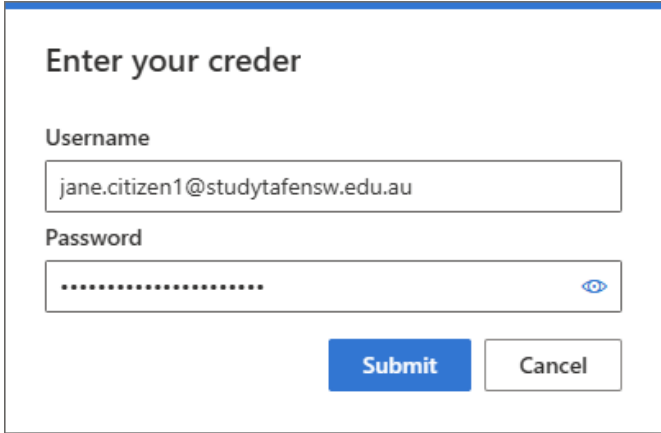
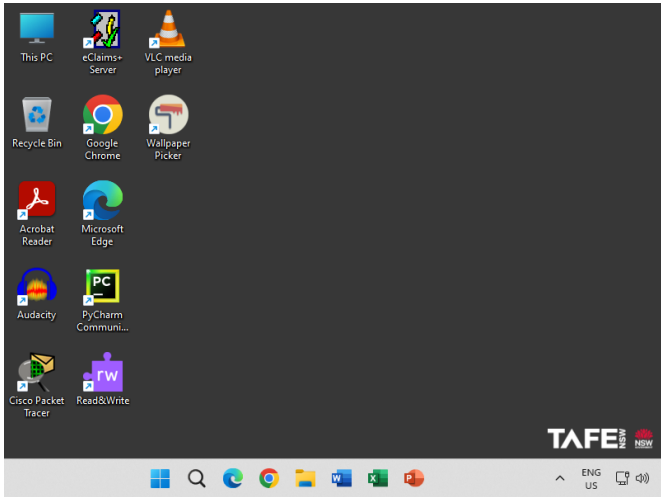
The following elements are required before you can use the TVD.

- You must be currently enrolled at TAFE NSW
- You need to know your TAFE NSW email address, username and password
- You need to have access to a modern browser such as Chrome; Edge; Firefox; or Safari

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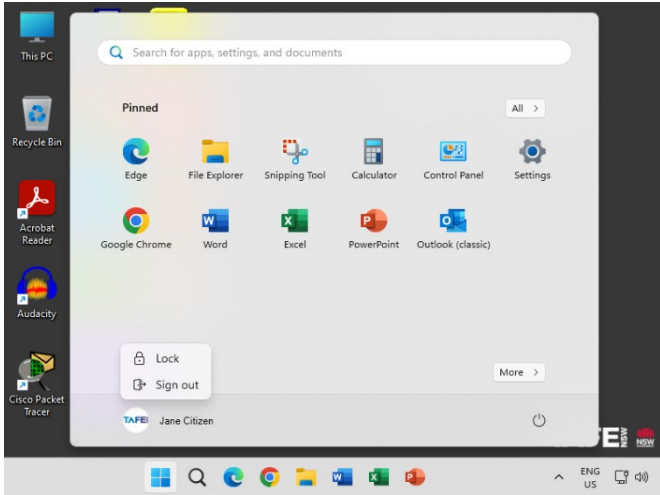
Action	Screenshot
<p>Click the link below or copy and paste it into the URL field in a browser:</p> <p>tvd.tafensw.edu.au</p> <p>It will resolve into https://client.wvd.microsoft.com/arm/webclient/index.html</p>	

<p>You will be prompted to sign into your Student Microsoft Office Account.</p> <p>Enter your TAFE NSW email address.</p> <p>(e.g. first.lastname@studytafensw.edu.au) and your password and click Next.</p>	 <p>The screenshot shows the Microsoft Sign in page. At the top is the Microsoft logo. Below it is the text 'Sign in'. There is a text input field containing the email address 'jane.citizen1@studytafensw.edu.au'. Below the input field is a link that says 'Can't access your account?'. At the bottom right is a blue button labeled 'Next'.</p>
<p>You will be taken to the TAFE NSW Sign in Page.</p> <p>Enter your User ID (firstname.lastname) and password and click Log In.</p>	 <p>The screenshot shows the TAFE NSW Sign in page. At the top is the heading 'Sign in with your TAFE NSW account'. Below this is a 'User ID' section with a text input field containing 'jane.citizen1' and an example text 'Example: jane.citizen1'. Below that is a 'Password' section with a text input field containing masked characters and an eye icon to toggle visibility. At the bottom is a blue button labeled 'Log In'. Below the button are links for 'Forgot your password?', 'Have trouble logging in?', 'Help for TAFE staff', and 'Help for TAFE students'.</p>
<p>The TAFE Virtual Desktop landing page will display.</p> <p>Click on TAFE Student Desktop</p>	 <p>The screenshot shows the TAFE Virtual Desktop landing page within a web browser window. The browser window has a home icon, a menu icon, and a blue circular profile icon. The page content shows a 'TAFE NSW Workspace' section with a dropdown arrow. Below this is a laptop icon and the text 'TAFE Student...'.</p>

<p>The Access Local Resources screen will display.</p> <p>Click Allow to allow the TVD to access your clipboard and printers.</p>	 <p>The dialog box titled "Access local resources" asks for permission to allow a remote computer to access resources on the local computer. It lists several resources with checkboxes: Clipboard, Microphone, File transfer, Printer, and Camera [Preview]. All are checked. There is also an unchecked checkbox for "Don't ask me again for connections to this computer". At the bottom right are "Allow" and "Cancel" buttons.</p>
<p>The Credentials page will display.</p> <p>Enter your TAFE NSW email address (e.g. first.lastname@studytafensw.edu.au) and password and click Submit.</p>	 <p>The "Enter your credentials" page has two input fields: "Username" with the text "jane.citizen1@studytafensw.edu.au" and "Password" with masked characters. There is an eye icon to toggle password visibility. At the bottom right are "Submit" and "Cancel" buttons.</p>
<p>The TAFE Virtual Desktop will load, and you will be able to use it just like you would a regular TAFE computer.</p>	 <p>The screenshot shows a Windows-style desktop environment. The taskbar at the bottom includes icons for Start, Search, Task View, and several applications: This PC, eClaims+ Server, VLC media player, Recycle Bin, Google Chrome, Wallpaper Picker, Acrobat Reader, Microsoft Edge, Audacity, PyCharm Community Edition, Cisco Packet Tracer, and Read&Write. The TAFE NSW logo is in the bottom right corner of the desktop area.</p>

Leaving the TAFE Virtual Desktop

Once you have finished working via the TVD it is important that you sign out as follows:

Action	Screenshot
<p>Open the Start Menu (Windows Icon).</p> <p>Click on the Profile Icon.</p> <p>Click Sign Out.</p>	

For More Information

A number of checklists and guides are available on [TAFE Internet](#) to support you in your Connected Learning journey.

If you are experiencing difficulties accessing the TVD through the Student Hub, you can download the Remote Desktop Application. Further information on downloading the Desktop Application can be found in the following documents.

- [TAFE Virtual Desktop Guide for Students \(Windows\)](#)
- [TAFE Virtual Desktop Guide for Students \(MacOS\)](#)

If you need assistance accessing or downloading the TAFE Medical Director Virtual Desktop, please call the TAFE NSW Student Technology Service Desk on 131601 and follow the prompts.

Students who may be Deaf or hard of hearing, can seek assistance through the [National Relay Service](#).