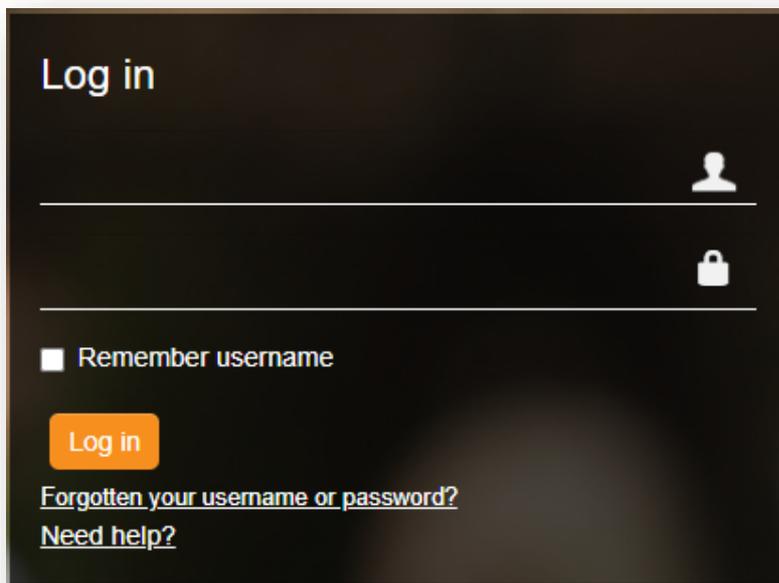


# ACCESSING RIVERINA MOODLE

## I have an account; how do I log into Riverina Moodle?

1. Go to the log in panel on the [Riverina Moodle log in page](#).
2. Click on the first line and enter your Riverina Moodle username.
3. Click on the second line and enter your Riverina Moodle password.
4. Click on the **Log in** button.

You will now be logged into Riverina Moodle.

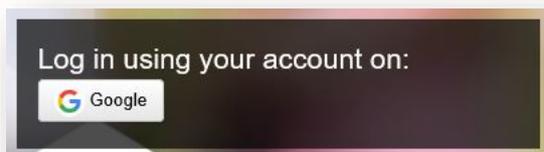


The screenshot shows a dark-themed login form. At the top left, it says "Log in". Below this are two input fields: the first has a person icon and the second has a lock icon. Under the second field is a checkbox labeled "Remember username". Below the fields is an orange "Log in" button. At the bottom, there are two links: "[Forgotten your username or password?](#)" and "[Need help?](#)".

Existing users may need to reset their password using the [Forgotten username or password](#) option at the log in screen. Remember: the confirmation email to reset your password will go to the email account that you originally used. If you are not able to access this email, please call 131 601.

## Google Link access

Please note, if you used the **Google link** to create your account you need to use this link at the bottom of the log in page **each time** you log into Moodle.



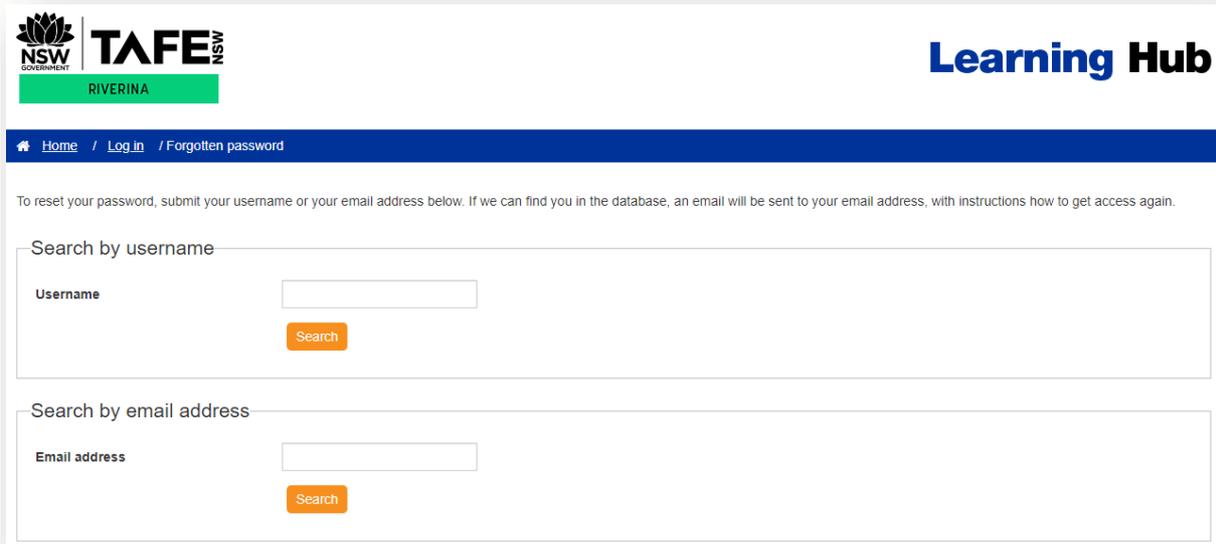
You cannot reset your Google password through the [Forgotten username or password](#) link on Moodle. Go [here](#) for information on how to reset your Google password.

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# What if I have an account but can't log or I lose or forget my password?

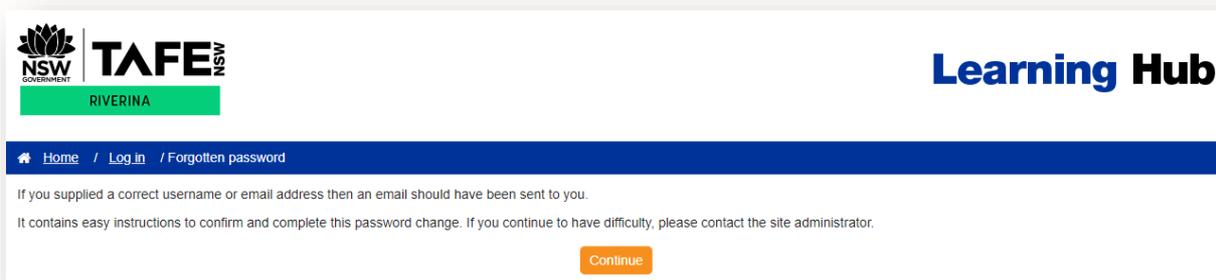
You can retrieve your password by using the [Forgotten username or password](#) link on the **Log in** panel on the log in page.

Enter **either** your existing Riverina Moodle username or the email address you used to create your account.



Click on the **Search** button.

Note: You need to be able to access the email account you set your account up with. If you are not able to access this email, please call 131 601.



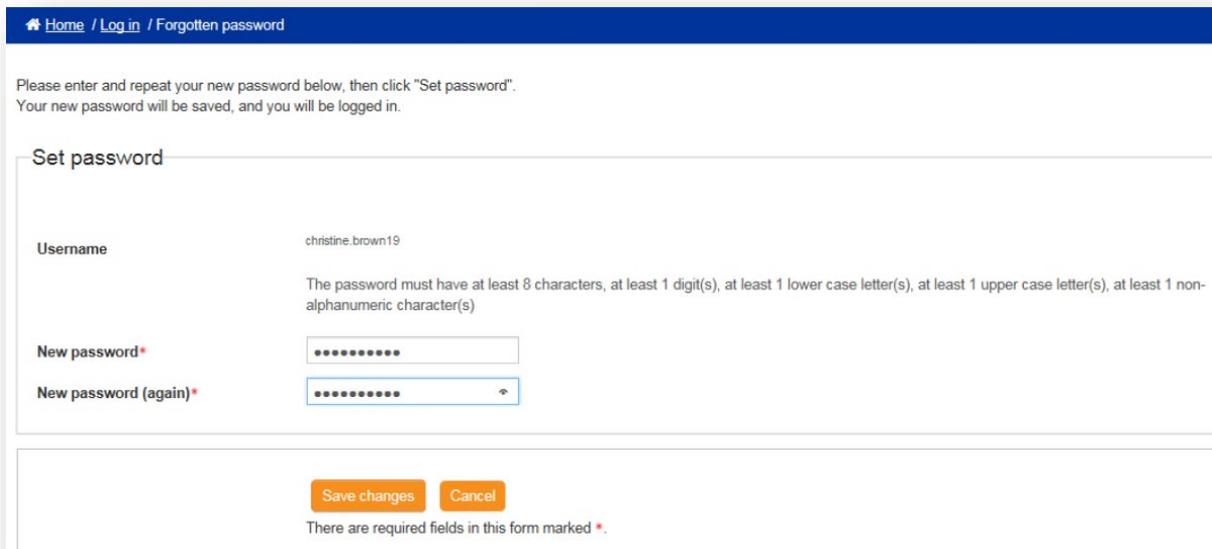
Click on the **Continue** button.

Go to your email account and find the email sent from **Learn Online@Riverina Institute: password reset request**.

Click on the link provided to confirm your password reset request. In some email accounts this link may not be clickable, therefore copy and paste the link into your Internet browser.

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Enter a new password and confirm it.

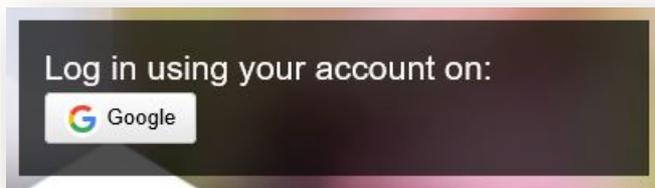


Click on **Save changes**.

You will now be logged into Riverina Moodle.

## Google Link access

Please note, if you used the **Google link** to create your account you need to use this link at the bottom of the log in page **each time** you log into Moodle.

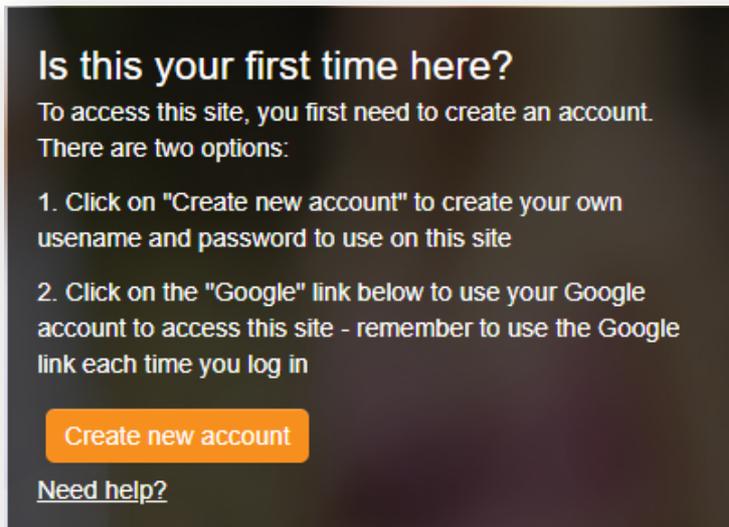


You cannot reset your Google password through the "Forgotten username or password" link on Moodle. Go [here](#) for information on how to reset your Google password.

## How do I create a new account?

**Create new account** – choose this option if you want to use a username and email address.

Click on the orange **Create new account** button on the **Is this your first time here?** panel.



Fill in the required fields. We suggest you use your TAFE username. **Remember:** your TAFE NSW password is **NOT** linked to Riverina Moodle Moodle.

Click on the orange **Create my new account** button. An email will be sent to the email you entered.

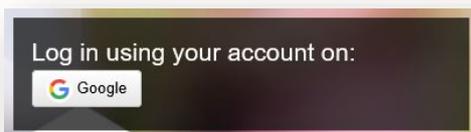
Go to your email account and find the email sent from **Learn Online@Riverina Institute: account confirmation**

Click the link provided to confirm your account.

You will now be logged into Riverina Moodle.

**Log in with Google** – login to Riverina Moodle with the same username and password used for your Google account. All course emails will go to your Google account email. Use this link each time you log back in.

1. Click on the Google icon button on the **Log in using your account on:** panel.



2. Enter your email or phone number.

...continued next page

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3. Click on **Next** button.
4. Enter your Google password.
5. Click on **Next** button.
6. Allow Moodle authentication. This makes your public profile and email address accessible to Riverina Moodle.

You will now be logged into Riverina Moodle.

## I can't get into my Riverina Moodle course site

Riverina Moodle courses can use a variety of enrolment options to allow students and staff to gain access. For example: a one-off enrolment key may be required. **Contact your Teacher if you are having trouble accessing your course.**

## I can't find my course

Have you been advised that you have an online course or unit? Not all courses or units have an online space so check with your teacher.

## I don't have an enrolment key

Teachers usually provide students with course or unit details and enrolment keys. Please contact your teacher.

## Where can I get help?

Local Library staff and your teachers are there to help. For questions about specific unit content, assessments or resources, you should contact your teacher directly.

## More help with Riverina Moodle

Once you have logged into Riverina Moodle, you can find answers to more Riverina Moodle questions on the [Ask us for help](#) page.