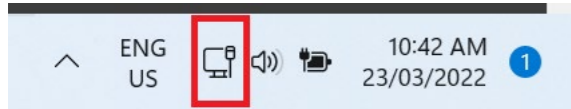
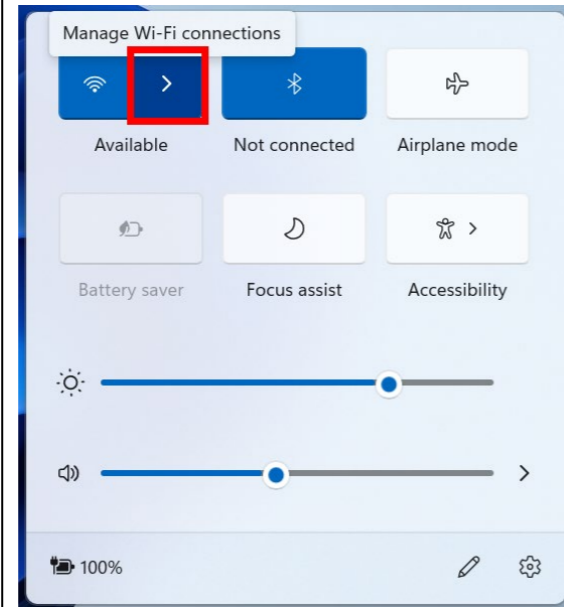


Windows 11 - connect to TAFE NSW Wi-Fi

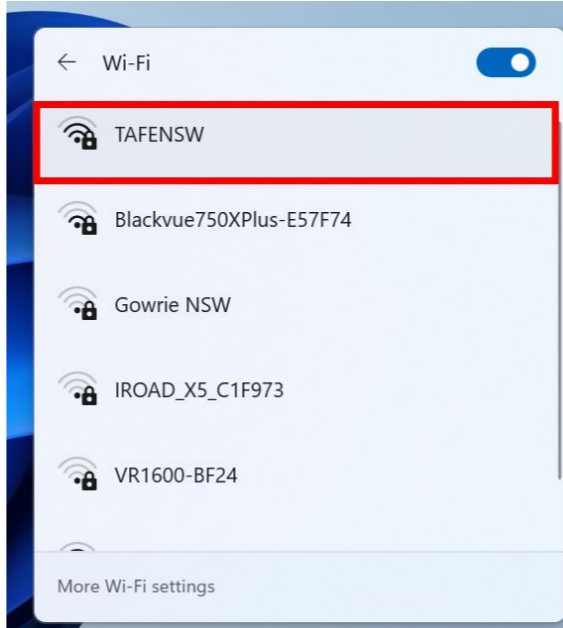
1 Click on the **Network Connection** icon in the bottom right hand corner.



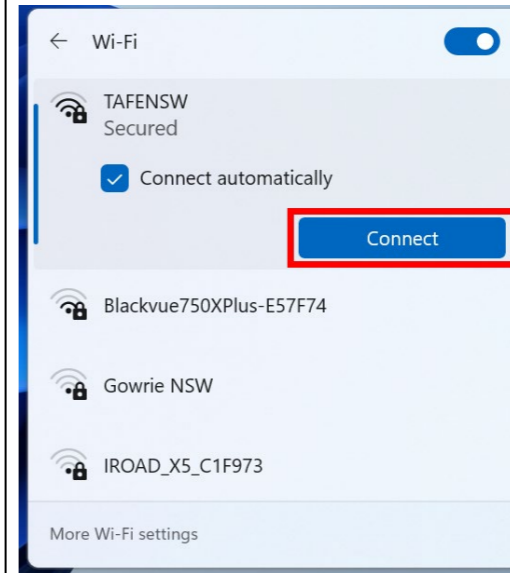
2 Click the arrow to manage Wi-Fi connections.



3 Select **TAFENSW**.



4 Click **Connect**.

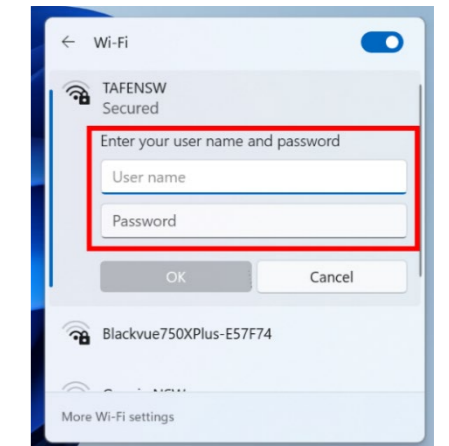


5 Type your **TAFE NSW** username and password.

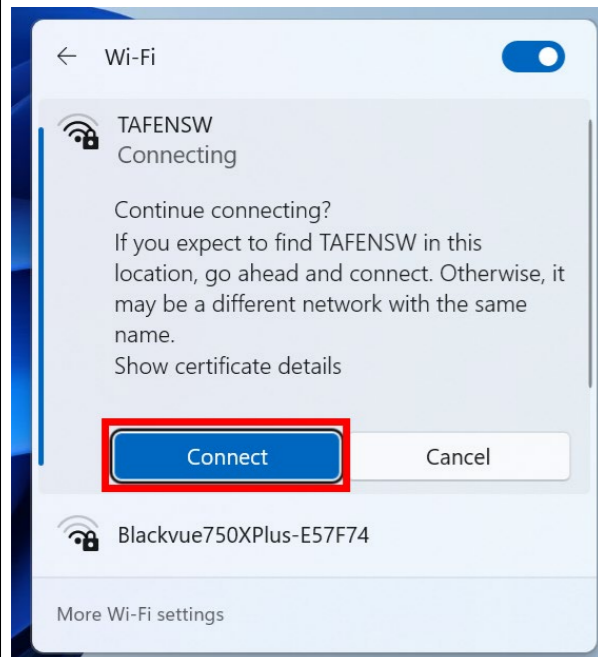
Format your username as

Example only

firstname.lastname@tafensw.edu.au (staff)
firstname.lastname3@studytafensw.edu.au (student)



6 Click **Connect**



7 You should now be connected to the TAFENSW Wi-Fi network

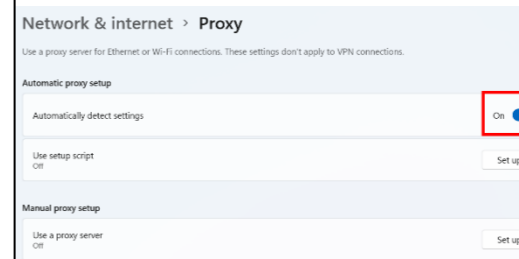
8 To test this has worked, open your search engine (*Google/Bing*) or browser (*Chrome/Firefox/Edge*) and type a search word.

The results of the search should load correctly.

Still not working?

Check that your Auto Detect settings are set up correctly.

They should look like this:



For more help, read on or go to our *Support and FAQs* at tafensw.libguides.com/wifisupport

Windows 11 - more help

If you have followed our instructions but you still cannot connect to the Wi-Fi, try one or more of these:

Forget the Network

Needed when you want to start again from scratch, or when you have changed your password

Windows 11

- Right click the **Network** icon on the task bar, and select **Network & Internet settings**
- click **Wi-Fi**
- click **Manage known networks**
- find the **TAFENSW** network in your list of networks and click **Forget**.

Now try to rejoin the network from scratch.

Windows 10 and 8

- See instructions at [tafensw.libguides.com/wifisupport/windows](https://www.tafensw.libguides.com/wifisupport/windows)

Change to Manual proxy

If the device does not connect, or says it is connected to the Wi-Fi but there is no internet, you need to set the proxy.

- Go to the **Start menu**
- type the word **proxy** in the search box
- select **change manual proxy server settings**
- select **Set up to Use a proxy server**
- type in the IP address **proxy.tafensw.edu.au** and Port **8080**
- click **save**.

If using Firefox as your browser

On your Windows device, if using Firefox, you will need to configure the proxy in the browser.

Search for your version of Firefox on the Internet, to find specific instructions to configure your browser settings.

Or these instructions may work for some versions of Firefox:

1. Select **Firefox tab** or **Tool icon**.
2. **Options**
3. **Advanced**
4. **Connection - Settings**
5. tick **Automatically detect settings** for this network.

Username

Are you using the correct format?

- firstname.lastname2@studytafensw.edu.au (students)
- firstname.lastname@tafensw.edu.au (staff)

Note that some usernames have a number after your last name.

Still not working?

- Library staff may be able to help you to follow the instructions
- Try our *Support and FAQs* at [tafensw.libguides.com/wifisupport](https://www.tafensw.libguides.com/wifisupport)