

iPhone/iPad Wireless access
and
email setup instructions
for SWSi staff
using personal devices

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These instructions are to assist SWSi staff to connect their personal iOS devices such as iPads and iPhones to the SWSi wireless network to access both the internet and TAFE email.

Connecting to the Student wireless network

All personal devices are to be connected to the “**student**” wireless network.

iPad Wireless network settings

Personal iPads, iPhones and iPods need to be connected to the ‘**Student**’ wireless network to access the internet. The Wi-Fi status can be found in the top left corner of the iPad screen. You know you are connected to the Student Wi-Fi when the Wi-Fi bars are displayed.

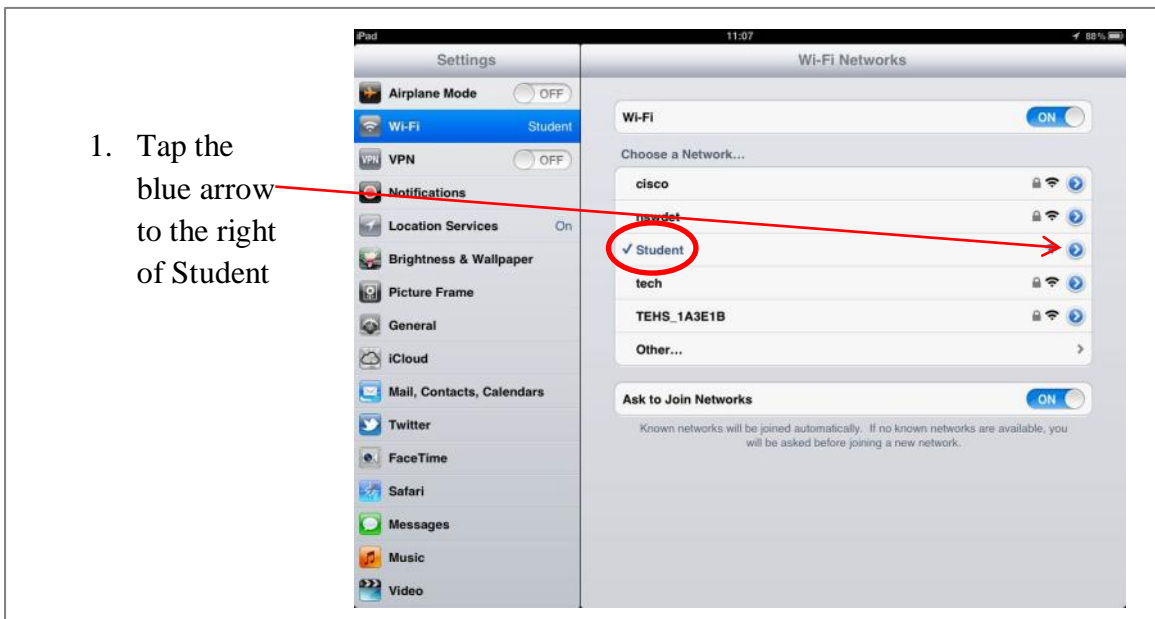


You

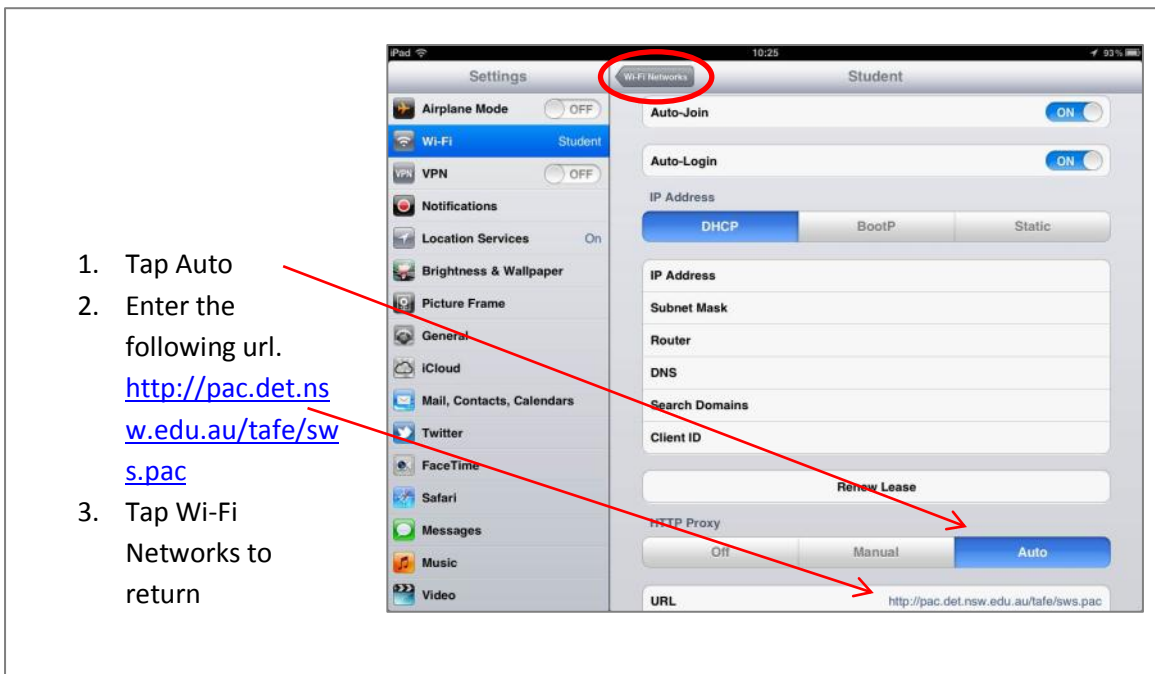
1. From the iPad Home screen, tap Settings. This assumes you haven’t rearranged the apps. If you have, find the Settings icon wherever you put it.
2. In the Settings screen, tap Wi-Fi.
3. You will see a number of Wi-Fi networks listed. The bars next to each network indicate the strength of the connection – more bars mean a faster connection.
4. Tap on Student to connect.



5. Setup the proxy settings

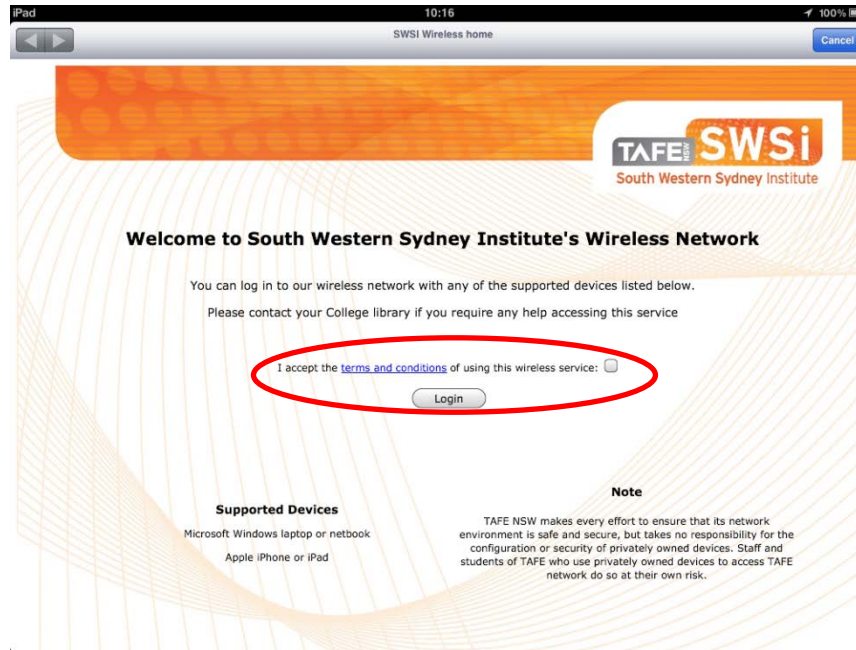


1. Tap the blue arrow to the right of Student



1. Tap Auto
2. Enter the following url. <http://pac.det.nsw.edu.au/tafe/sw.s.pac>
3. Tap Wi-Fi Networks to return


6. If the wireless settings are correct the student wireless login page will appear. **Review** the terms and conditions, **tick** the box and tap **Login**



If you have successfully logged in, you will receive the *Well done* screen.

Note: Disregard proxy instruction on this page. The proxy instructions are for Windows/Mac based devices only



6. Tap the **Home** button on the iPad/iPhone screen surround.  **DO NOT** click cancel.
7. You may have to wait a couple of minutes for the iPad to connect.
8. You will be prompted to enter your proxy details.

i.e. User Name: Firstname.Lastname#

Password: DECPassWord

iPad Wireless Trouble shooting

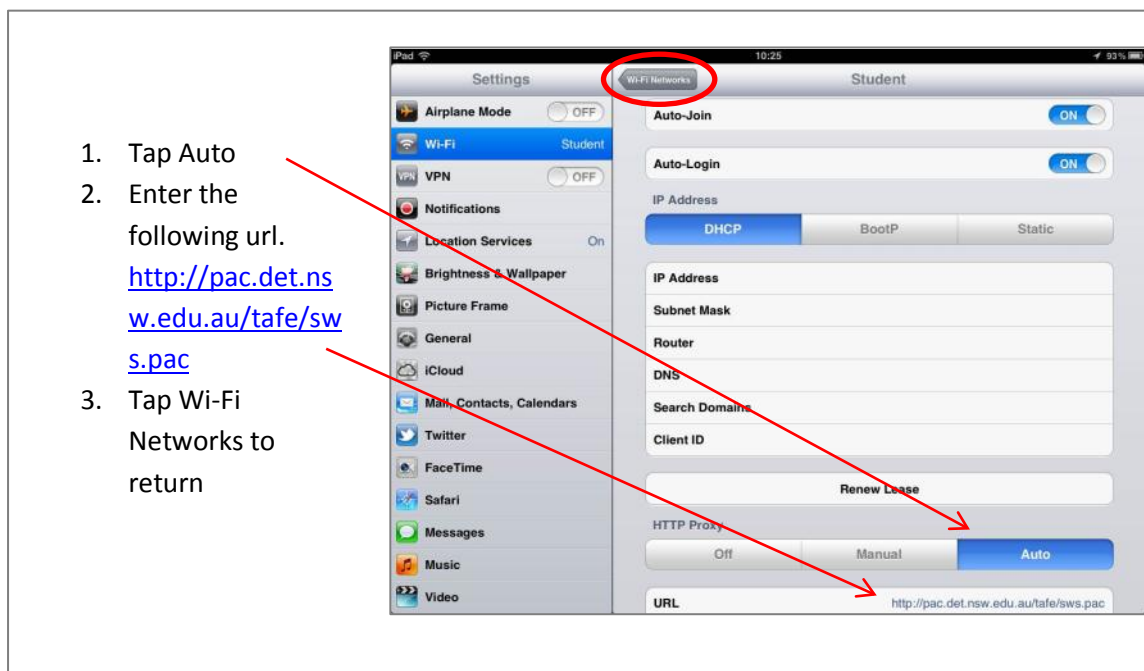
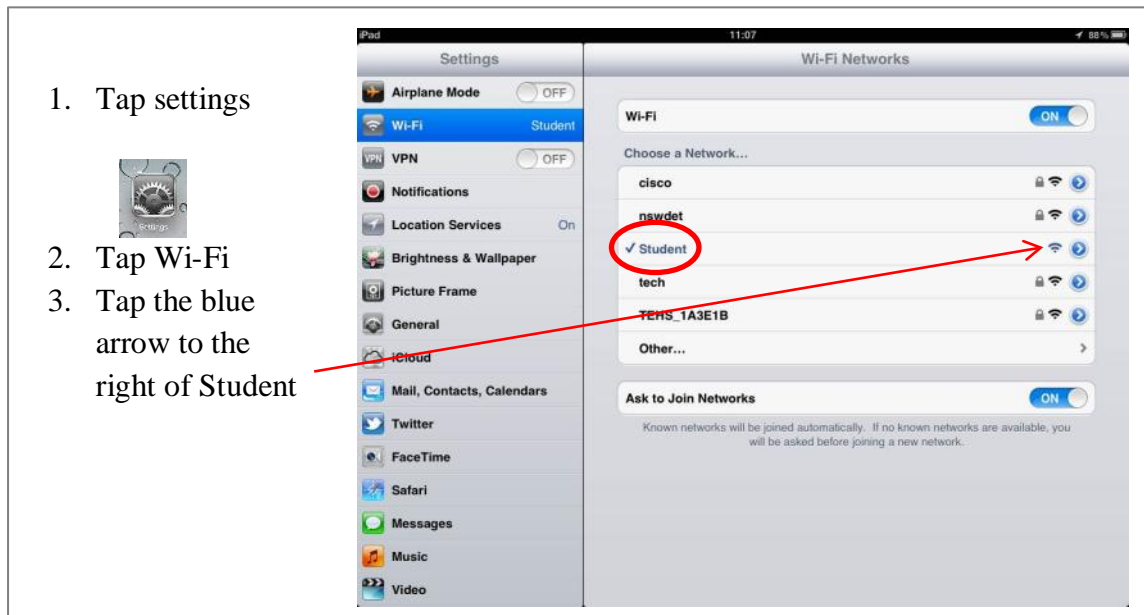
Student login page does not appear

If the Student wireless login page does not pop up:

1. Tap settings.
2. Tap notifications.
3. Tap Wi-Fi again.

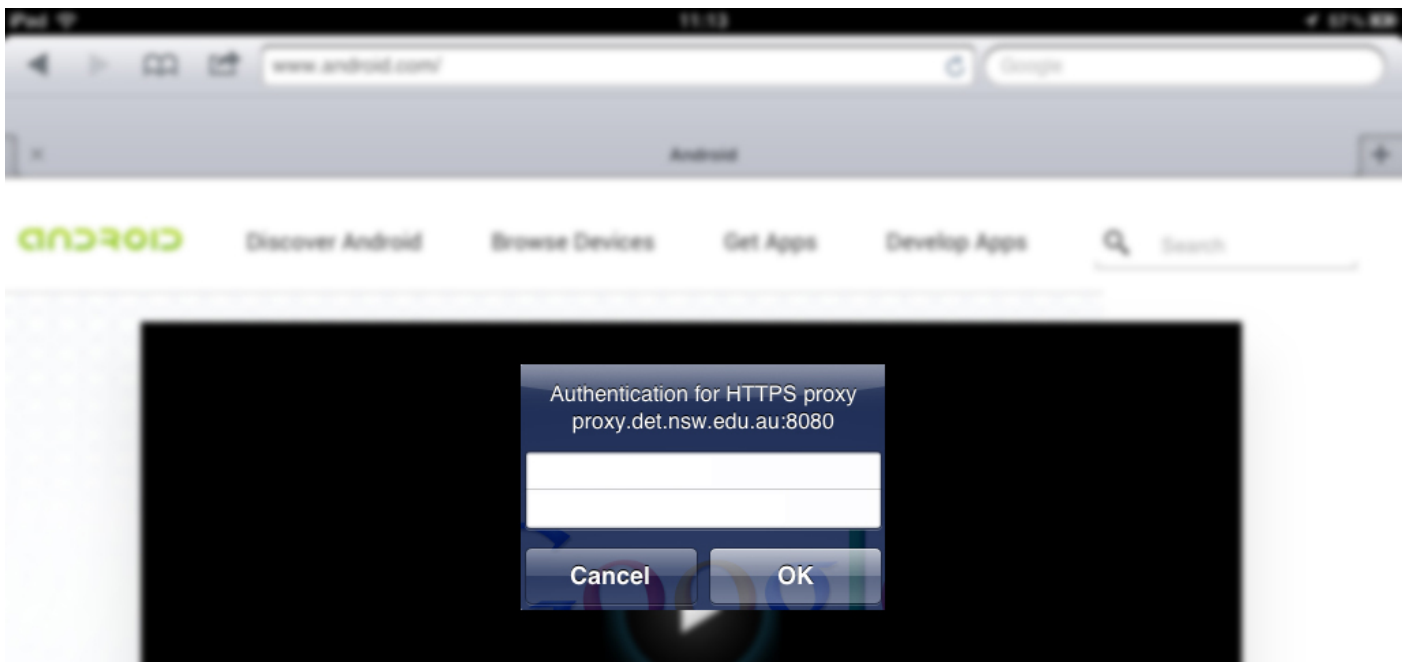
Cannot connect to the internet

If you cannot connect to the internet after logging in to the Student Wi-Fi please check the proxy settings on the iPad.



10. If prompted, by an Authentication for HTTPS or HTTP proxy window (e.g. below) please enter **your proxy username and password**

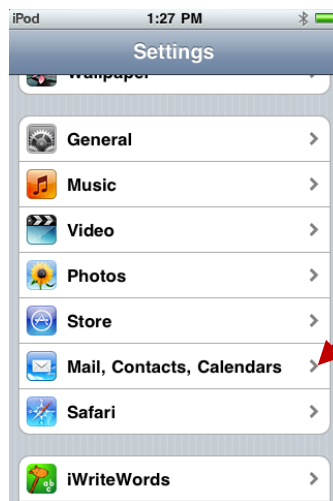
e.g. jane.smith23



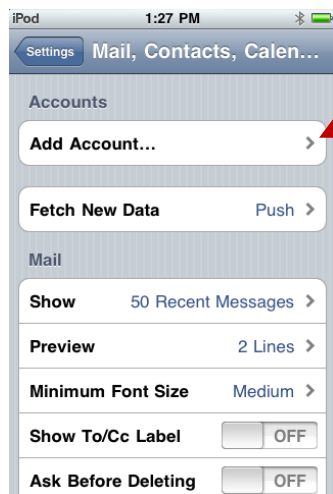
Setting up your DEC email



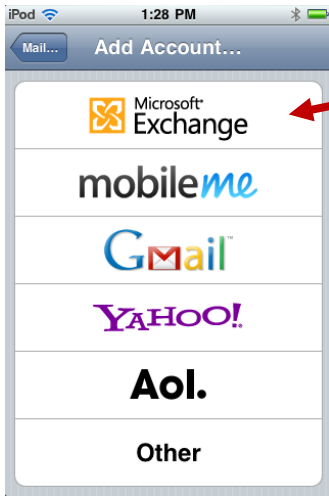
Turn your device on and **select settings**



Select Mail, Contacts, Calendars

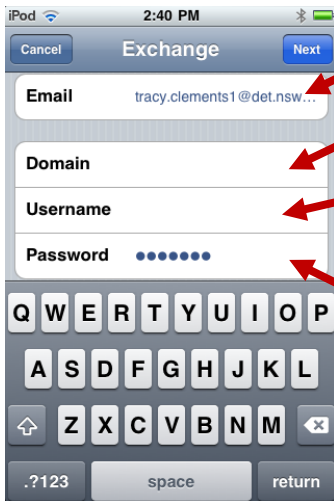


Select Add Account



Select Microsoft Exchange

Please note that if the iPhone is to be used on the Telstra network the access point for GPRS has to be set to Telstra.iph. The phone number also has to be registered with Telstra as being a used with an iPhone. This will allow push email to work as well as giving access to all of the online services for the iPhone. Access point setup can be found under settings -> general -> network.




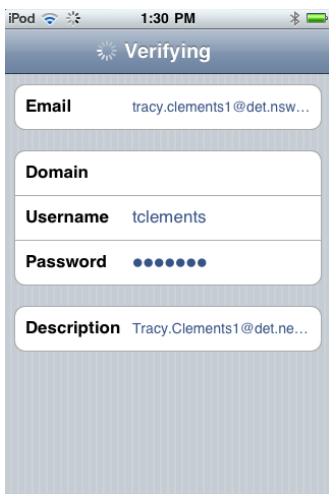
Type in your email address

Leave Domain **blank**

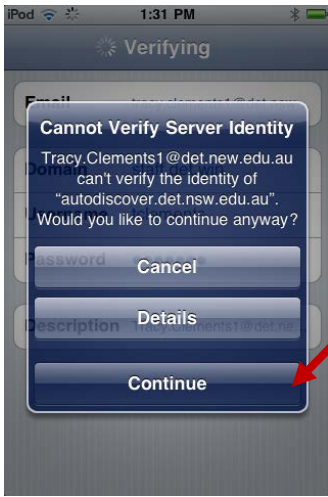
Username = your **DET Portal login** details include @det (e.g. david.jones2@det).

Your password is your **current DET Portal password**.

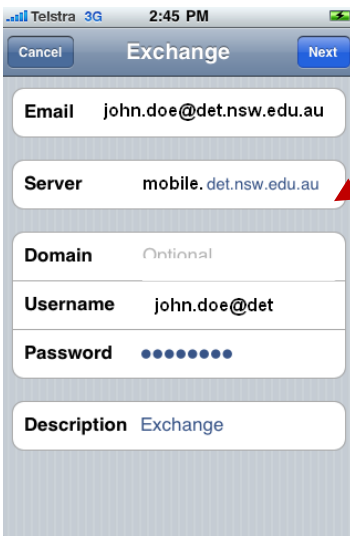
Select  to continue and verify your account settings



Your email will now verify.



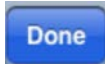
This screen will most likely appear, **select continue.**



Your server details should auto-populate as per this screen shot. If it does not display as mobile.det.nsw.edu.au then you must manually over write the existing server.



Touch **Next** to continue and verify your account configuration



Touch **Done** to complete the configuration

You will now be able to access your corporate email from the mail icon on the home screen of the iPhone. Settings for the mail account are accessible from settings -> mail, contacts calendar.

Checking your email



The Mail app will show you how many emails are in your in box, there are 7 emails in my in box.

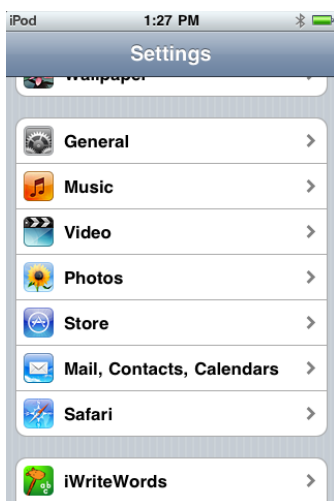
Select the Mail app

Changing your password

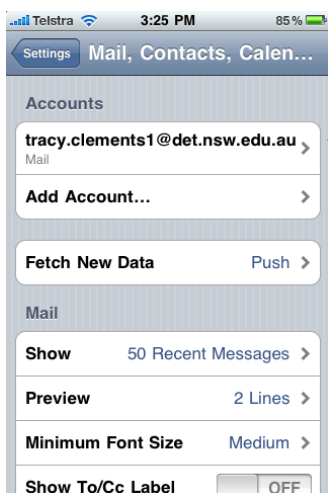
When you change your portal password you will need to change the password on your iPod, iPhone or iPad.



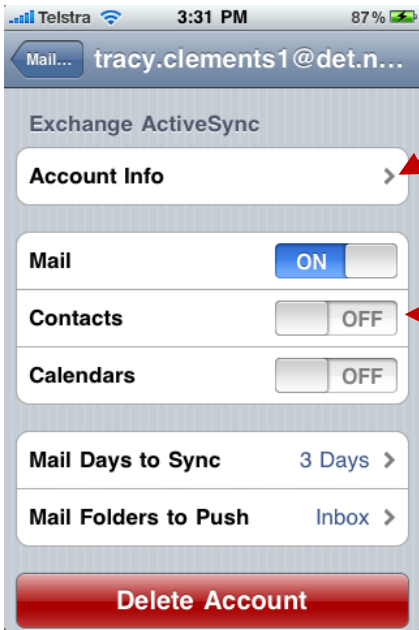
Turn on your device and select **settings**



Select Mail, Contacts, Calendars

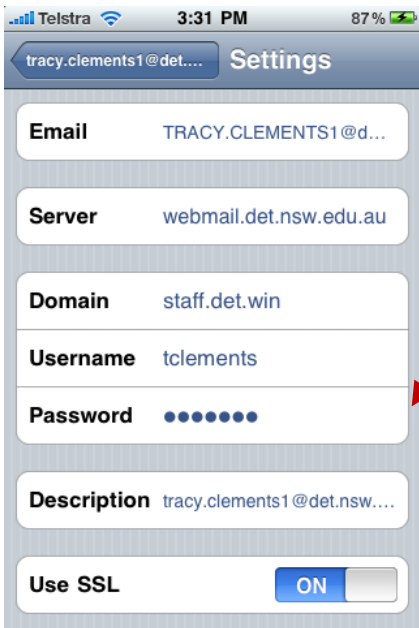


Select your account



Select Account Info

Touch each option to turn on or off as required.



Delete your password and type your new portal password